



March 12, 2020

As additional facts unfold regarding coronavirus (COVID-19), I'd like to provide you with updates and how we are adhering to all of the recommendations provided by Governor Jay Inslee in coordination with state and local government agencies.

As concerns regarding COVID-19 evolve, we want to assure you that Tulalip Gaming Organization (Tulalip Resort Casino, Quil Ceda Creek Casino and Tulalip Bingo & Slots) takes the health and safety of our guests and employees extremely seriously.

These added measures include, but are not limited to, the following:

- Governor Inslee announced a ban on gatherings and events of more than 250 people in Snohomish County at least through March. Therefore, we plan to cancel the following events in our Tulalip Resort Casino Orca Ballroom:
 - Saturday, March 14, VIP Private Event
 - Friday, March 27, Orleans + Firefall
 - Friday, April 10, Grand Funk Railroad
 - Friday, April 24, Daughtry

Concert tickets will be reimbursed through Ticketmaster or through the Tulalip Resort Casino Box Office (if tickets were purchased there). Events at later dates will be evaluated on a show-by-show basis.

- We are still offering live entertainment and dining options, although will limit the number of guests in our Tulalip Resort Casino Canoes Cabaret and Quil Ceda Creek Casino Qzone entertainment lounges and restaurants to less than 250 guests and encourage "social distancing" – staying six feet away, or at least an arm's length, from each other.
- All three casinos (including the hotel) will remain open while complying with, or exceeding, all recommended protocols by local, state and national health organizations, including the Center for Disease Control (CDC).
- We have enhanced our cleaning rounds utilizing hospital-grade disinfectants (which we were already using prior to the outbreak) and are concentrating on high-touch areas including slot machines, public counters, door handles, railings and restrooms.
- We have more than 125 hand-sanitizing dispensers at our three properties.

- Our employees have been provided with information to reduce the likelihood of infection and are required to stay home if they exhibit any symptoms related to COVID-19.

We are continuing to monitor the situation very closely and are adhering to, or exceeding, all mandates. We have, and will, continue to review new information as it emerges and make necessary changes to ensure the health and safety of our community.

Thank you for your understanding, cooperation and assistance.

Sincerely,

A handwritten signature in black ink that reads "Ken Kettler". The signature is written in a cursive, slightly slanted style.

Ken Kettler
President and COO

[For more information about COVID-19, please click here.](#)